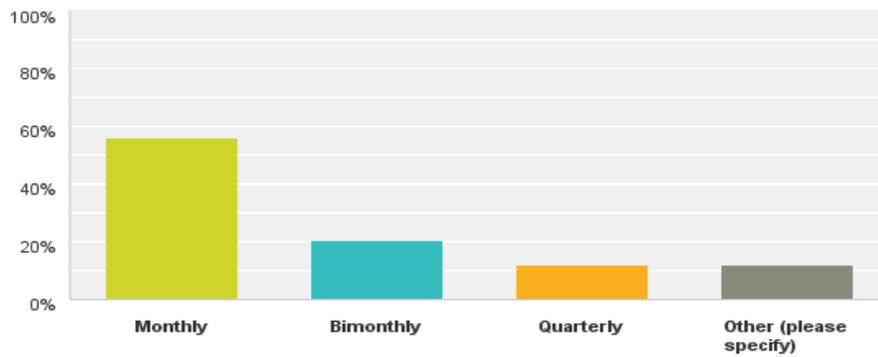


Q2 How often does your IHSS Advisory Committee meet?

Answered: 34 Skipped: 0



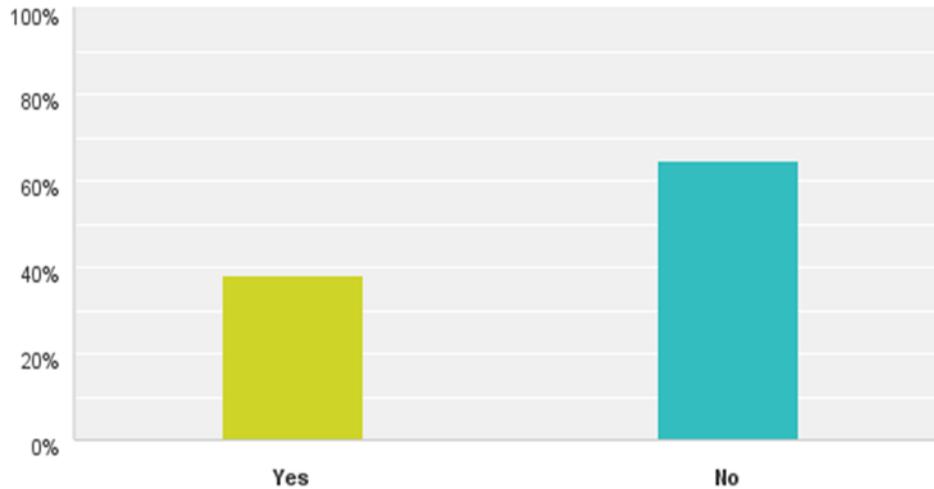
Answer Choices

Responses

Monthly	19	55.88%
Bimonthly	7	20.59%
Quarterly	4	11.76%
Other (please specify)	4	11.76%
Total	34	

**Q3 Do you have a full Advisory Committee?
If not, what are some of the barriers to not
having a full Advisory Committee?**

Answered: 34 Skipped: 0



Answer Choices

Yes

Responses

13 38.24%

No

21 64.71%

Total responses: 34

21 comments:

1. Difficult to get consumers involved
2. Lack of Knowledge, Recent Fires, Disabilities, Consumers that do not care
3. We have 7 committee members, which are very supportive and engaged. Our problem has been in recruiting consumers because of transportation and language barriers. Our community is very diverse but Spanish is a strong influence. Some feel that they are not qualified to voice
4. Finding appropriate and qualified folks.
5. Hard to find South County Advisory Committee members. Language could be a barrier as well.
6. Some of our County Supervisors have failed to make appointments
7. Lack of applicants
8. Difficulty finding consumers willing to volunteer for the Advisory Committee
9. Barriers include: 1) Commitment of time 2) Interest 3) Apathy amongst the public 4) Ability for consumers to travel before being elected 4) Awareness of benefits and support 5) Use of technology 6) Size of county.
10. I'm not sure, but sometimes we don't have the full quorum. I'm not too clear how that really impacts the AB. The responsibilities of the different positions are

also not mentioned anywhere and discussion about them is either too free willing or its available when truly necessary.

11. It's tough finding people who are physically well enough to invest the time and energy on a regular basis to be on the AC. We have 10 of our 11 member AC filled but still have trouble making a quorum on a regular basis due to illness
12. Illness Doctors, appointment
13. Some people have termed out. Recruiting for open positions
14. Recruiting and retaining members is a problem for many of our county's committees. Time demands on both professional and consumer members and, at times, transportation problems. Also, it is not always clear to members and potential member the influence, if any, will have on improving services.
15. Not sure.
16. Lack of interest, time
17. Harder to recruit seniors and concerned recipients
18. In the process of filling vacant positions
19. Recruiting new board members, some find it a little challenging and they think they are not qualified to be a voice for others, which we know that's not the case, yet it hard to make them confident enough to take the challenge
20. Having enough people that are interested in volunteering.
21. Administrative decision

Q4 Does your Advisory Committee receive the \$3,000 (State allocation) plus the Federal match?

Answered: 32 Skipped: 2



Answer Choices

Yes

No

What is this?

Total

Responses

22 68.75%

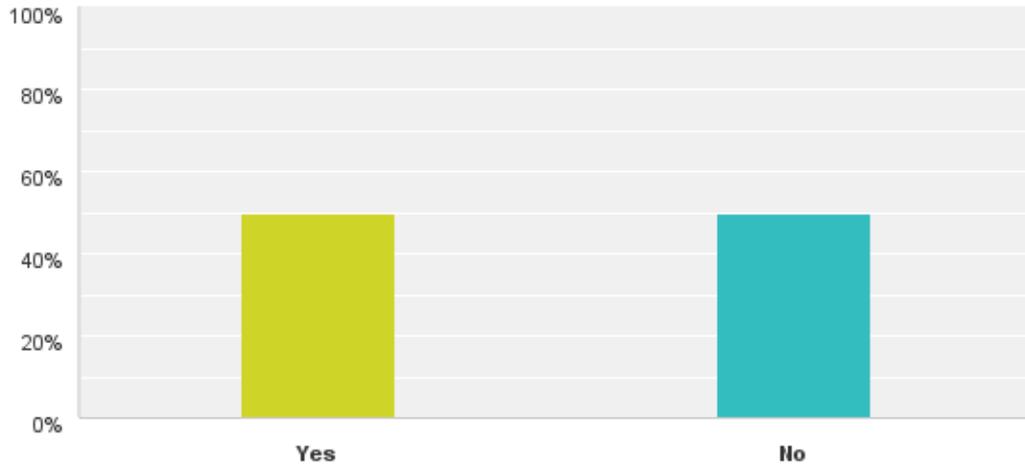
0 0.00%

10 31.25%

32

Q5 Do you receive funding from your County Board of Supervisors through your Public Authority?

Answered: 26 Skipped: 8



Answer Choices

Yes

No

Responses

13 50.00%

13 50.00%

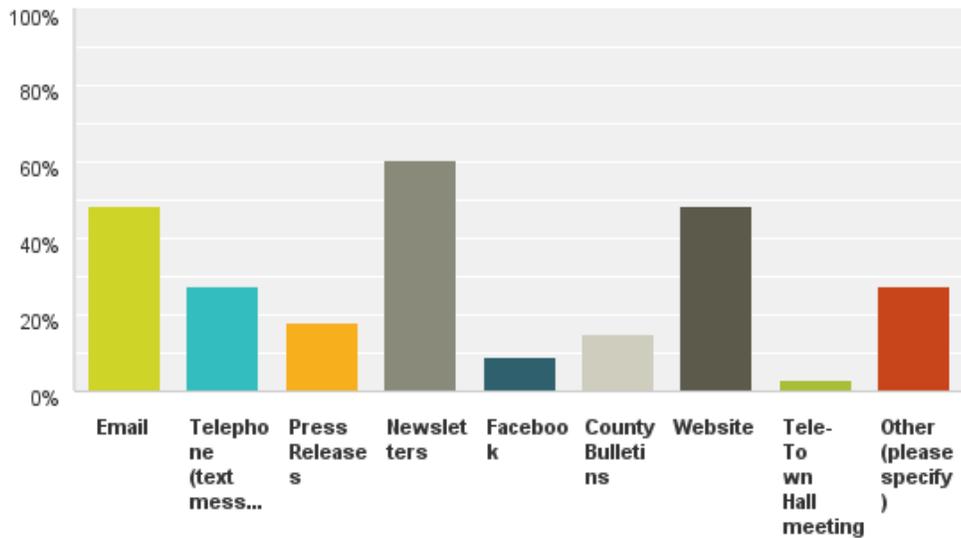
Total Respondents: 26

8 comments:

1. Uncertain
2. \$3000
3. varies
4. I don't know how this works, or how much it gets. It's still a mystery
5. It matches the federal grant
6. I believe so but not sure.
7. not sure
8. I'm not sure

Q6 How do you communicate with consumers and care providers about the IHSS program and your Advisory Committee activities?

Answered: 33 Skipped: 1



Answer Choices

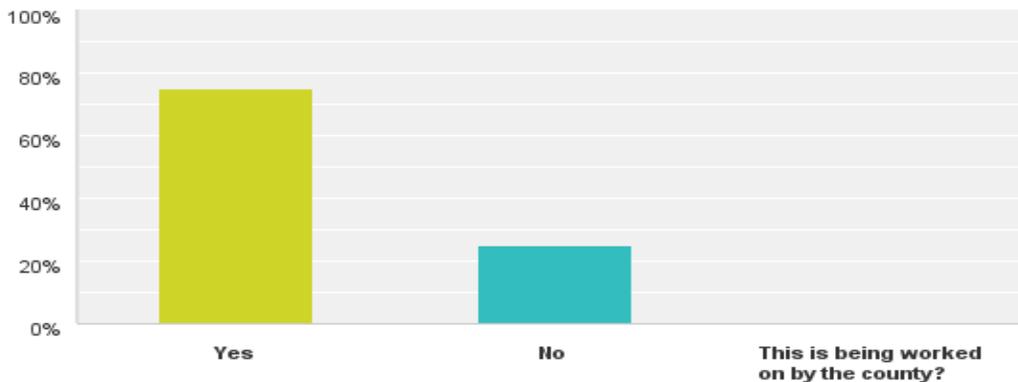
Responses

Email	16	48.48%
Telephone (text messages)	9	27.27%
Press Releases	6	18.18%
Newsletters	20	60.61%
Facebook	3	9.09%
County Bulletins	5	15.15%
Website	16	48.48%
Tele-Town Hall Meetings	1	3.03%
Other (Please Specify)	9	27.27%

Total Respondents: 33

Q7 Does your county have an Emergency Care Provider Back-up System in place if a provider is not able to go into work and the consumer needs immediate assistance?

Answered: 28 Skipped: 6



Answer Choices

Responses

Yes	21	75.00%
No	7	25.00%
This is being worked on by the county?	0	0.00%

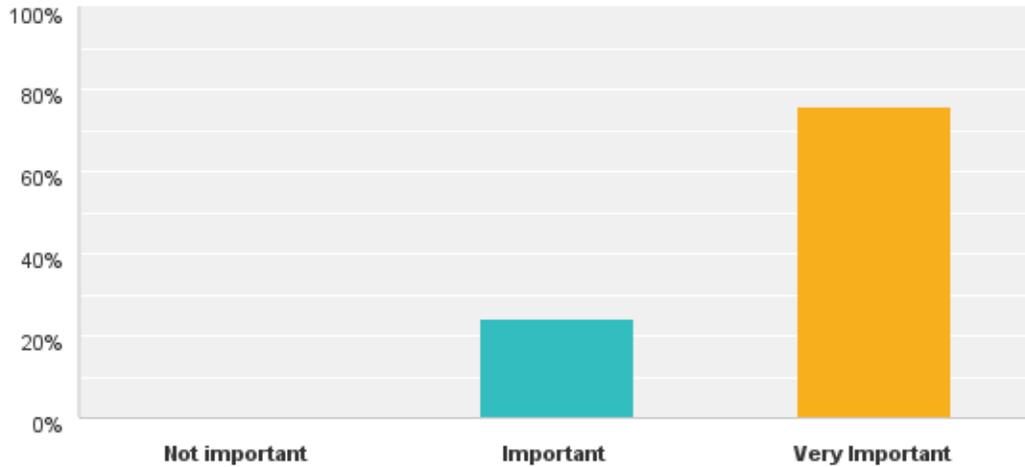
Total Respondents: 28

11 Comments:

1. Well. Has been in place for many years
2. It needs to be expanded
3. Not enough available, qualified providers; we need to pay BUAP providers more money
4. BUS System
5. I believe we do but I'm not 100% sure. I haven't been in a position to need it. And it doesn't sound like something I could put my life in unfortunately, knowing all that I know so far about IHSS.
6. Still researching.
7. Untested, thankfully
8. Not sure as I am not a county employee and I do not recall any reports regarding this
9. Think it's working well. I know we are always looking for qualified, registered caregivers and this is a challenge.
10. Great.
11. I am a new member and not sure of this.

Q8 How important is it to you for your county or the State to create a Provider Back-up System?

Answered: 33 Skipped: 1



Answer Choices	Responses
Not important	0 0.00%
Important	8 24.24%
Very Important	25 75.76%

Total Respondents: 33

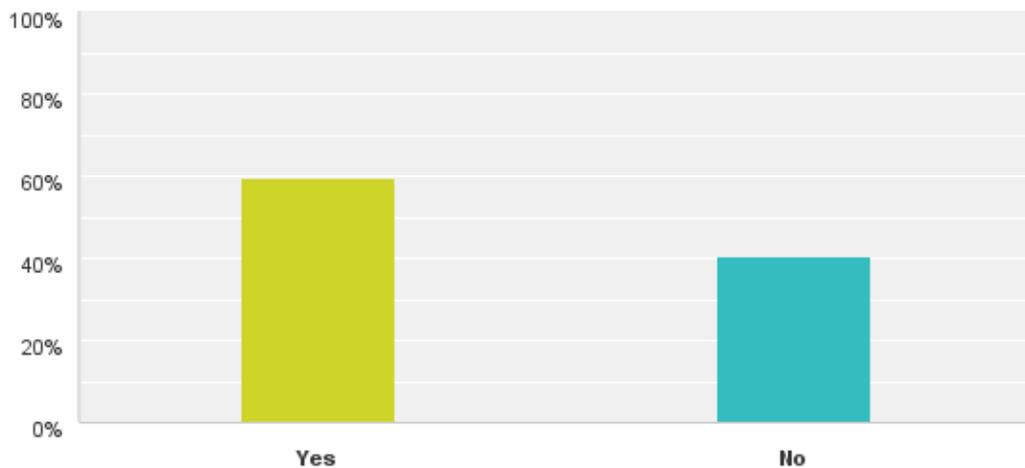
16 Comments:

1. Provider had Heart Attack while working
2. Recipients should not be left high and dry in a difficult situation
3. Providers get sick. They need a break. I always need care!
4. Circumstances not under the recipient's control is a serious issue in order for the IHSS program to be fulfilling the needs of the consumers. Isn't it obvious that a recipient requiring care being unable to receive such care do to uncontrollable circumstances?
5. Different counties have unique situations, which may not be in common with others.
6. Desperately needed for safety and consumer control
7. There are many family members providing care in OC. Don't know of numbers that need occasional backup, to justify funding for backup system. Reasonable to assume it is important.
8. It's a critically necessary service that could be available to more people if the counties or state could contract with health plans or home health care agencies to hire BUAP providers
9. Already in existence in Riverside County

10. Staying away from being alone in the ER is close to priceless, for those that can do truly very little on their own without the accommodations available at home. I don't want to be needy and calling all my friends for solid help.
11. This is a critical need for any county that does not have a back-up system in place. However, it is equally important that this be done locally and NOT by the state or union. The Public Authority has the mandate to provide a Registry and that's where an addition to the mandate should include providing a back-up system.
12. It's very important because being prepared can save lives.
13. As a service provider for a non-profit, we want to make sure that consumer's needs are being addressed in a prompt manner.
14. Without a care provider it becomes a health concern for some or even getting up out of bed.
15. There are consumers who need assistance in and out of bed.
16. I own a Home Care Organization and know first-hand that seniors will still need the help even if a home care aide cannot make it.

Q9 As an Advisory Committee do you discuss the needs of parent providers?

Answered: 32 Skipped: 2



Answer Choices

Yes

No

Responses

19 59.38%

13 40.63%

Total Respondents: 32

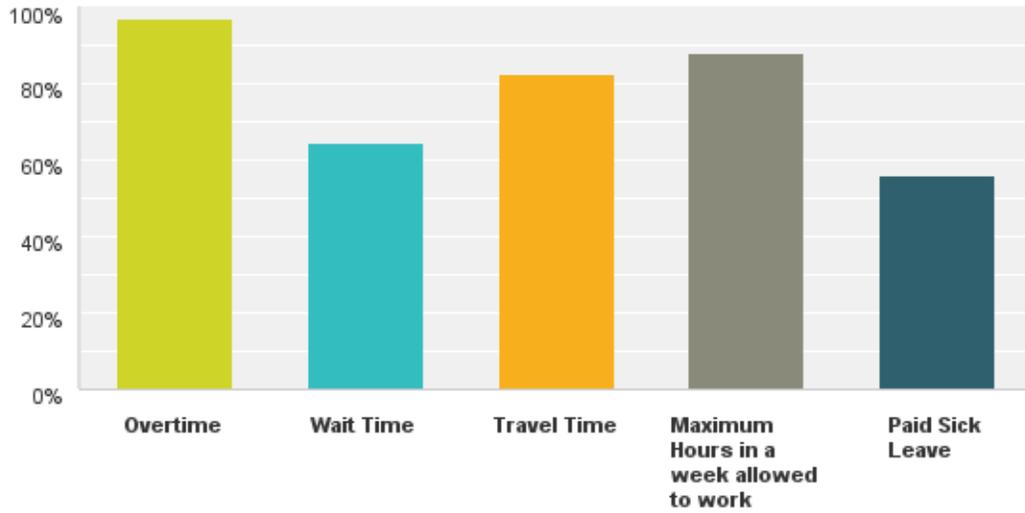
7 Comments:

1. Parent Providers serve on AC
2. Respite. Needs when consumers get older and parents not able to provide care.
3. Tax exempt status, dealing with FLSA overtime rules, receiving timesheets and payment on time.

4. But not very much. It is only assumed we can be empathetic and considerate. There is a parent who is a provider who always brings forth issues that are not taken as seriously as they should be. The system is trying, but we are still so far away from people not telling themselves... who will take care of me if this happens to me? How will the lives of my loved ones not be affected negatively? The system is hard at work maybe balancing how hard it is to work with it... and how truly not secure it is, and how it does not take into consideration the needs of myself and I'm sure many for 24/7 care, if not through actions, but just through presence in case there is something happening to a sane person's body and he cannot take care of this issue. There should be different levels of care made understood by the people who have them, and taken seriously by the listeners. The question below #10, where it says hours allowed, does not include the whole truth as I understand, as there can be adjustments and supplementation if REALLY fought for. I know where I would go to find the answers but I don't know all by heart right now.
5. Housing
6. I said yes, but we don't spend as much time discussing the needs of parent providers as we should.
7. At a minimum

Q10 Do you know about the following changes to the IHSS program (check those you know about)?

Answered: 34 Skipped: 0



Answer Choices

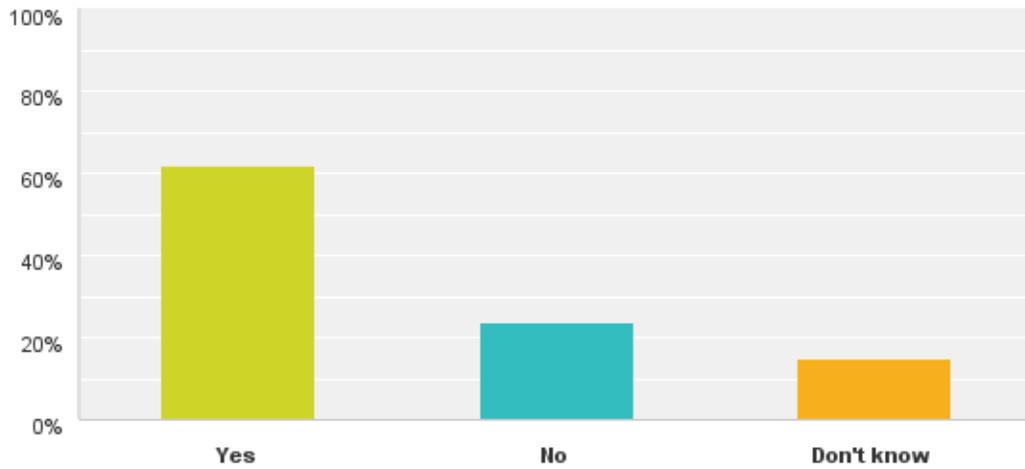
Responses

Overtime	33	97.06%
Wait Time	22	64.71%
Travel Time	28	82.35%
Maximum Hours in a week allowed to work	30	88.24%
Paid Sick Leave	19	55.88%

Total Respondents: 34

Q11 Does your Advisory Committee provide your County Board of Supervisors (Governing Board) a yearly report of accomplishments?

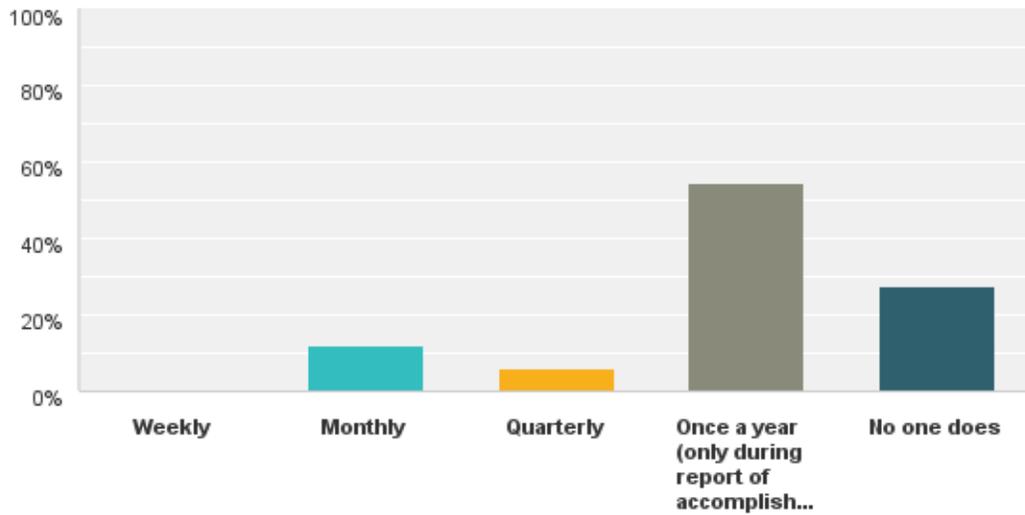
Answered: 34 Skipped: 0



Answer Choices	Responses	
Yes	21	61.76%
No	8	23.53%
Don't know	5	14.71%
Total	34	

Q12 How often does anyone from your Advisory Committee speak at your County Board of Supervisors meetings about the IHSS program?

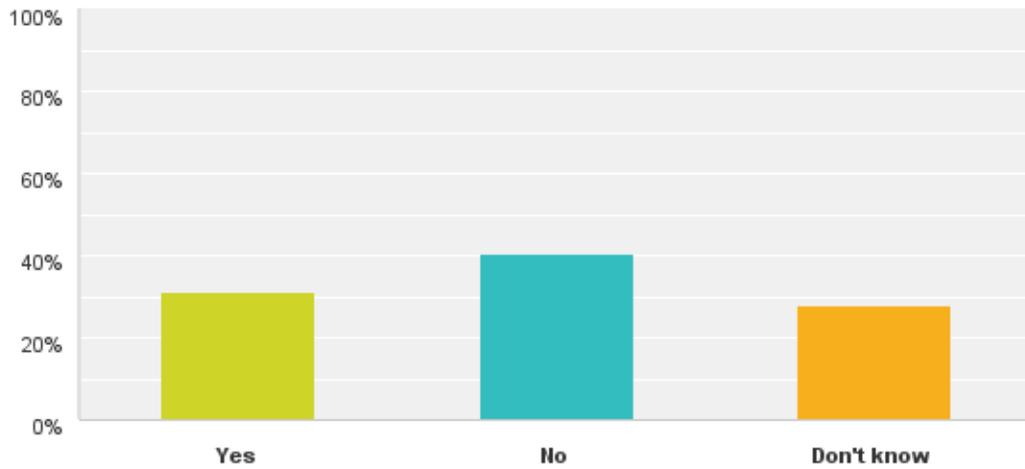
Answered: 33 Skipped: 1



Answer Choices	Responses	
Weekly	0	0.00%
Monthly	4	12.12%
Quarterly	2	6.06%
Once a year (only during report of accomplishments)	18	54.55%
No one does	9	27.27%
Total	33	

Q13 Does anyone from your Advisory Committee attend meetings with your local IHSS union?

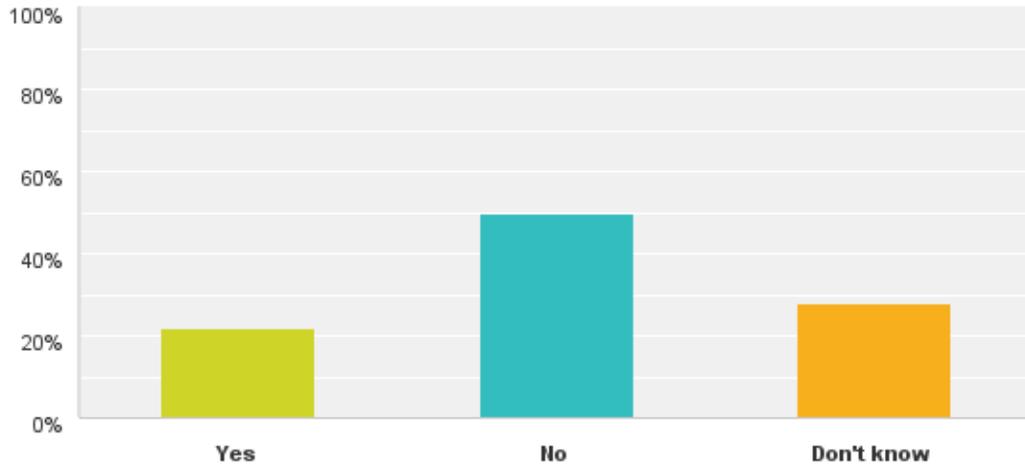
Answered: 32 Skipped: 2



Answer Choices	Responses	
Yes	10	31.25%
No	13	40.63%
Don't know	9	28.13%
Total	32	

Q14 Does anyone from your Advisory Committee participate in your local union bargaining?

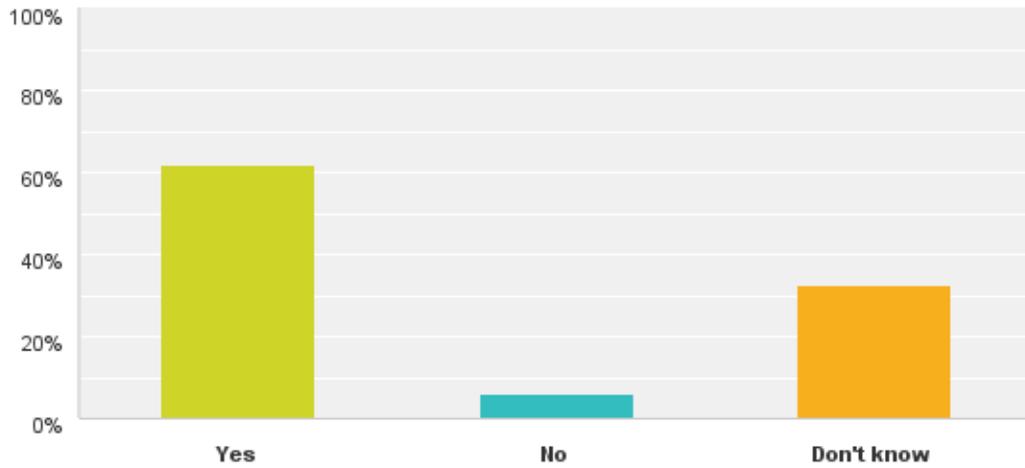
Answered: 32 Skipped: 2



Answer Choices	Responses	
Yes	7	21.88%
No	16	50.00%
Don't know	9	28.13%
Total	32	

Q15 Is your Advisory Committee familiar with AB 1682 (Chapter 90, Statutes of 1999) and the responsibilities associated with the Public Authorities and Advisory Committees?

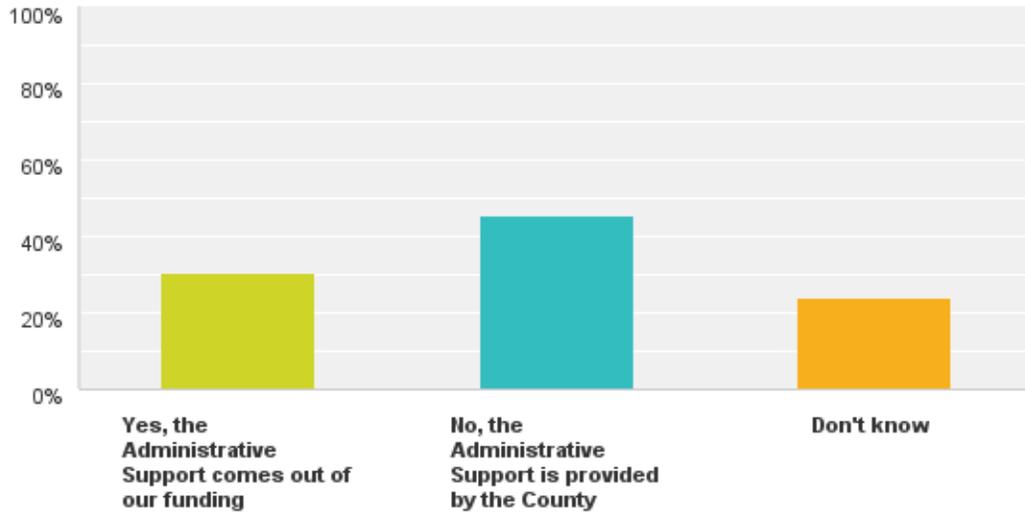
Answered: 34 Skipped: 0



Answer Choices	Responses	
Yes	21	61.76%
No	2	5.88%
Don't know	11	32.35%
Total	34	

Q16 Does your Advisory Committee pay for Administrative Support (to take notes, post agendas, etc.) or is it provided at no cost?

Answered: 33 Skipped: 1



Answer Choices

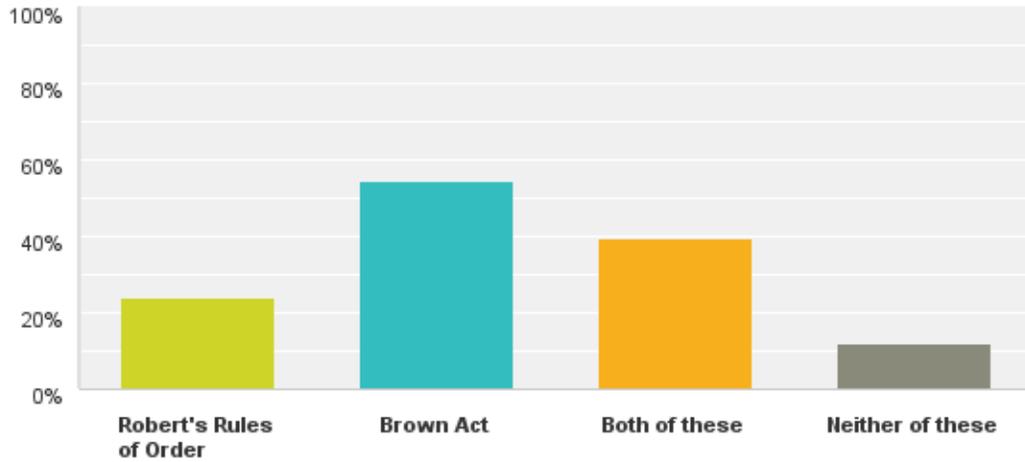
Yes, the Administrative Support comes out of our funding
 No, the Administrative Support is provided by the County
 Don't know
 Total

Responses

10 30.30%
 15 45.45%
 8 24.24%
 33

Q17 Has your Advisory Committee been trained on committee procedures like Robert's Rules of Order or the Brown Act?

Answered: 33 Skipped: 1



Answer Choices	Responses	Percentage
Robert's Rules of Order	8	24.24%
Brown Act	18	54.55%
Both of these	13	39.39%
Neither of these	4	12.12%

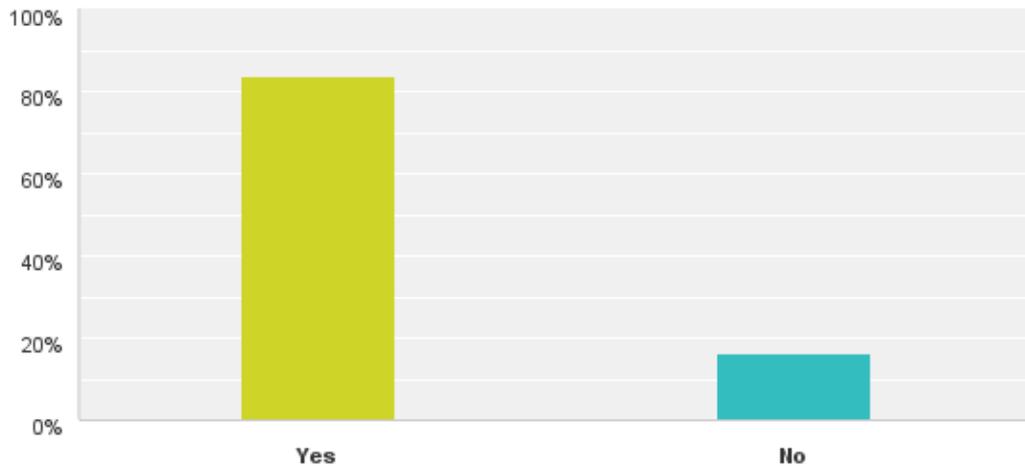
Total Respondents: 33

5 Comments:

1. I hear about the Brown Act more than Robert's ROO
2. These are covered in the county ethics training that is required
3. Not sure this is my first year
4. Both have been offered, but it has been several years for many
5. CPR,MECHANICAL transportation, seniors nutrition

Q18 Do you feel your meetings are effective?

Answered: 31 Skipped: 3



Answer Choices

Yes

Responses

26 83.87%

No

5 16.13%

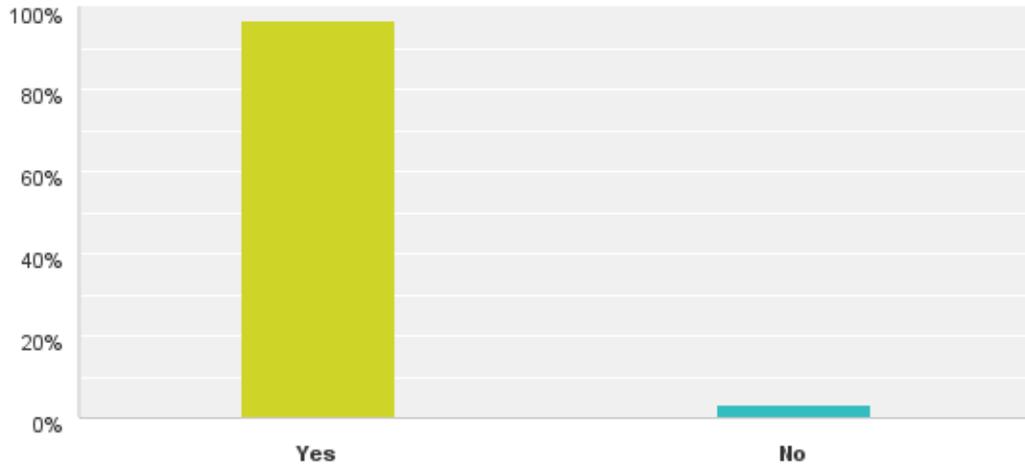
Total Respondents: 31

9 Comments:

1. Can use more training with participation e.g., union meetings
2. Can be more effective if more AC members are proactive.
3. We are looking into how we can work more directly with our community and do more outreach.
4. A new roster of officers was elected.
5. All I can tell is that there is always someone filling in the space with a tone of information which sometimes I'm having trouble understanding, and it is already filtered from its original form through the trained minds of Mary Tinker and Janie Whiteford, who are really there, Mary #1, Janie #2, when there is something that can be taught or explained. The terminology is a bit overwhelming if read through by a more or less educated person, and this makes it harder for people to feel as if they really understand what is going on and what they can truly do to impact the system. I guess the power is where the money is... and it's slightly guided by what the people need. Very Sadly.
6. We need more committee members. We're at a standstill.
7. We need to be much better communicators and have a more thorough agenda to create time to discuss important things and be well educated.
8. I am too new to tell at this point.
9. Need more aggressive and open.

Q19 Do you feel your Advisory Committee communicates well and has a good relationship with your Public Authority?

Answered: 30 Skipped: 4



Answer Choices

Yes

Responses

29 96.67%

No

1 3.33%

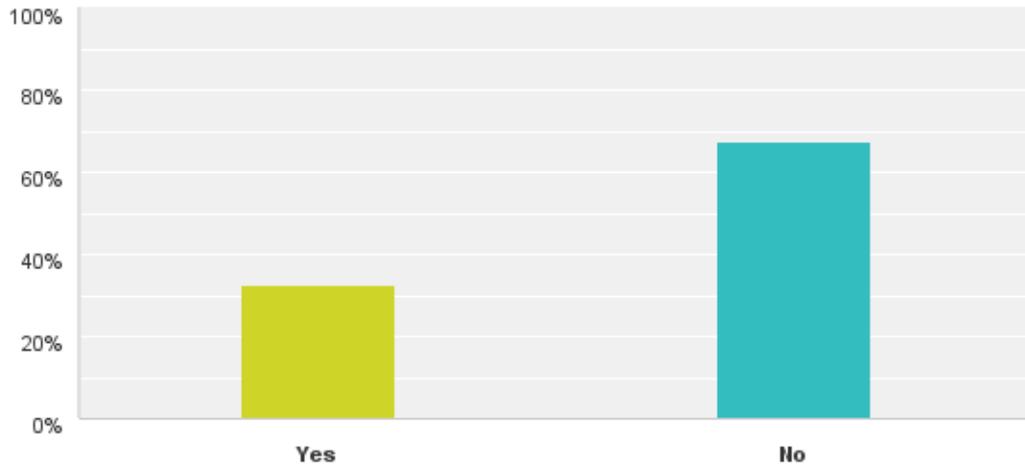
Total Respondents: 30

5 Comments:

1. 1) Because most AC members are consumers who may be hesitant to speak to share opinion or make recommendations to the PA; 2) because recommendations to PA are not mandatory, they were not always put to action or accepted. With the new PA director, it will get better if people provide good recommendations. And if we get chairpersons, who are great leaders. We have had a few.
2. It's by far not where I see it in a very well condition. This is affected by my physical condition and feeling lost in where to grab the many issues from. I mean, the level of poor communication was observed in the public eyes on Nov 1st when the heads of so many different parts of the system got together and had a very hard time understanding each other!! Nothing made me happier than how we were allowed to witness that. We need help! We need help from 0 % knowledge to 100% and then even 200% what you have to do to make and impact. Guidance, patience, videos, written record, debates, issues to fight, and more support is needed.
3. The Public Authority staffs the AC and pays out of its budget for staffing support not the county. There is a great relationship between the AC and the PA here.
4. We have a great relationship with our PA but we don't do a great job of communicating with all our stakeholders and elected.
5. Need improve

Q20 As an Advisory Committee, do members know the caseload each eligibility or social worker may have?

Answered: 34 Skipped: 0



Answer Choices

Yes

No

Responses

11 32.35%

23 67.65%

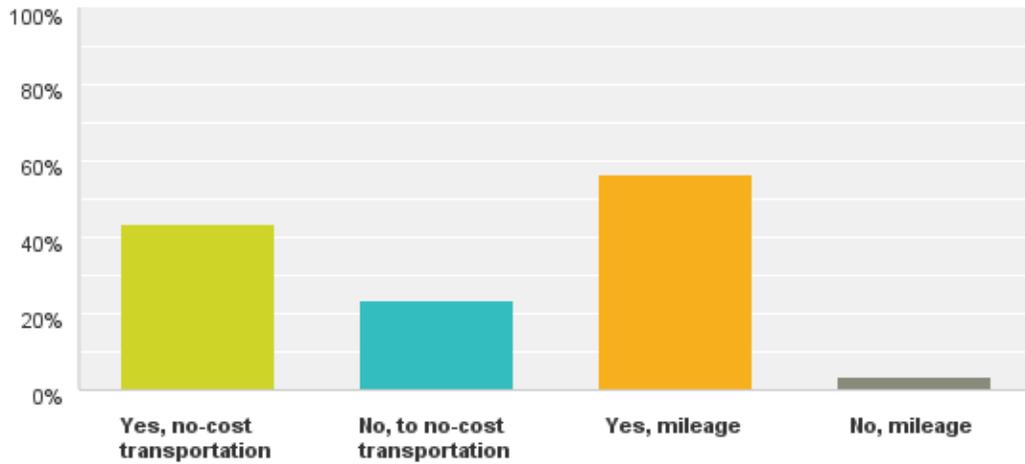
Total Respondents: 34

7 Comments:

1. 300
2. We know the CCI and budget changes increased their workload. Recently 18 new social workers were hired by IHSS but details of case load can be checked
3. 240
4. I don't even know what, again.
5. 275
6. As many as is assigned to them
7. Heavy loads

Q21 Does your Advisory Committee provide no-cost wheelchair (or other mobility device) transportation for members who are consumers, or provide mileage or other travel reimbursement?

Answered: 30 Skipped: 4



Answer Choices

Yes, no-cost transportation

No, to no-cost transportation

Yes, mileage

No, mileage

Total Respondents: 30

Responses

13 43.33%

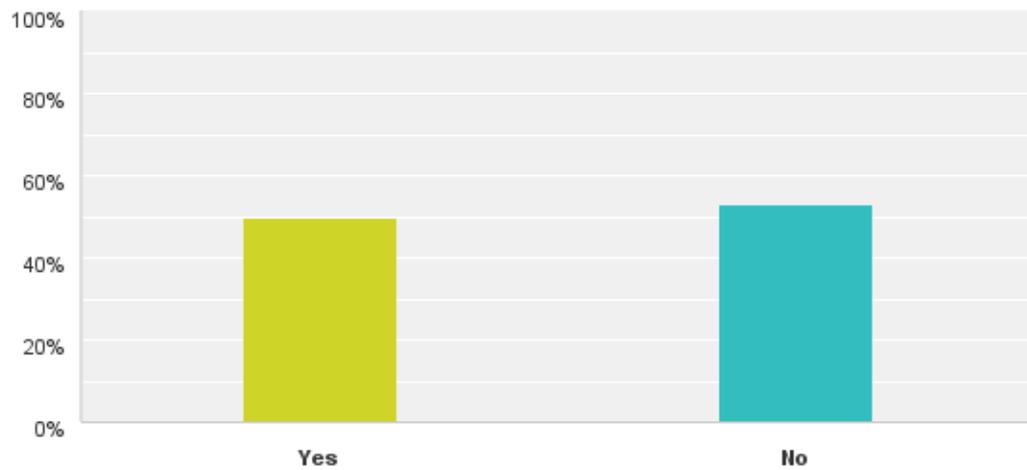
7 23.33%

17 56.67%

1 3.33%

Q22 Does your Advisory Committee provide members a stipend for attending meetings?

Answered: 34 Skipped: 0



Answer Choices

Yes

Responses

17 50.00%

No

18 52.94%

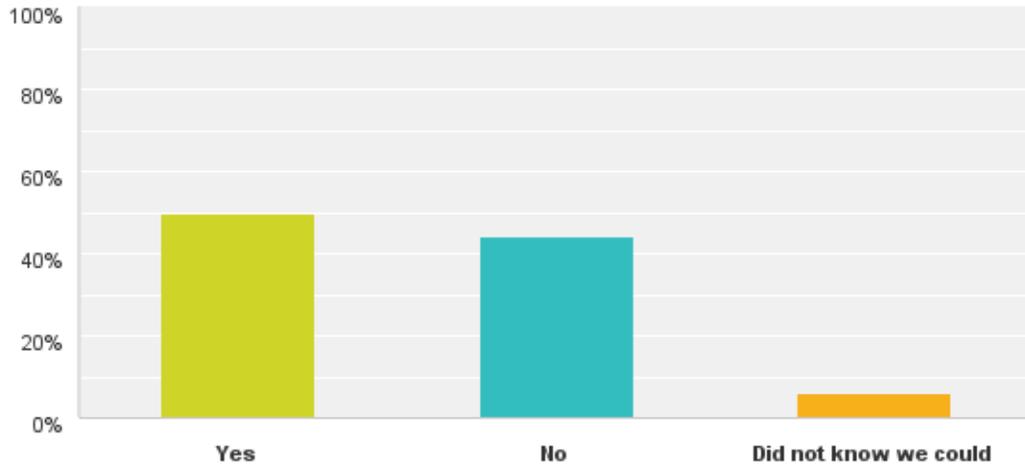
Total Respondents: 34

15 Comments:

1. But they should
2. \$50 per monthly meeting
3. \$36.00
4. \$50.00
5. \$50
6. \$50 per meeting
7. \$50/meeting
8. I'm not sure honestly, as the answer is buried somewhere, and I have not been well enough to sift and read all papers.
9. \$100
10. \$25
11. Mileage
12. 100
13. 100
14. 50.00/monthly
15. \$25. - But this does not cover the cost to hire someone to take care consumer usually takes about 4hrs. you need to increase the stipend.

Q23 Do any of your members attend meetings using the telephone (or by another reasonable accommodation mode)?

Answered: 34 Skipped: 0



Answer Choices

Responses

Yes	17	50.00%
No	15	44.12%
Did not know we could	2	5.88%

Total 34

Q24 What is your most pressing concern regarding IHSS Advisory Committees (please list no more than three)?

- **Answered: 21**
- **Skipped: 13**

21 Comments:

1. Adequate finances, incentives at meetings like food and beverages
2. To develop a larger public profile in order to inform potential consumers
3. Members of AC
4. Getting more involved with Supervisors and their staff
5. Having enough qualified Members who are willing to be proactive and daring. Willing to learn from CICA and other participants
6. We have very little communication with our Board of Supervisors. We need to have more community involvement.
7. Late paychecks, timesheet violations, impending electronic timesheets, and EVV
8. How can we be effective concerning IHSS to County population eligible for services

9. Advocating for better provider wages. Improving the relationship with the public authority and to make sure they listen to the AC. To implement some communication with the Board of Supervisors
10. Recruitment for providers for Desert Region; Retention; Consumer education
11. I think the agenda could be made available prior to meeting time, and by that I mean, the agenda of the day, not the one from 2 months ago; I would appreciate having a conversation with the people in knowledge about how to organize and learn this messy system, and have the confidence to talk to people above (and to know HOW to talk and ask) in order to be gracious yet still pressing (because as of now I have no idea how to talk properly and be able to have an advantage of profound understanding so I could propose or ask REALLY good questions), and DO something about this awful state of being... that we must still be thankful for; and possibly have another meeting going over the info presented in the meeting and what it actually means. I don't feel that it's fair to ask questions during the meet, although there is always someone asking if there are any comments or questions, but I feel like if everyone else doesn't have any maybe it's me who cannot grasp it all (although I highly doubt it). Promoting confidence and being able to support it so it's not just an "air of confidence" is really important.
12. Statewide they need to be better informed about the issues and work together with a united voice. This is going to become more critical in the new year.
13. My concern is the Advisory Committees is wonderful and if it ever have to stop that will be a sad day for consumers and providers the committee is the voice
14. That the committee may be faced out
15. Recruit and maintain members Assure members their participation matters
16. We need to meet more often
17. Membership recruitment/ and moving our work plan forward
18. The political pressure to reduce our influence and advocacy.
19. A pressing concern locally is the recent change in staff. New IHSS director has NO IHSS/Adult experience
20. Funding for outreach and improving availability of providers
21. I will advise on the next survey.

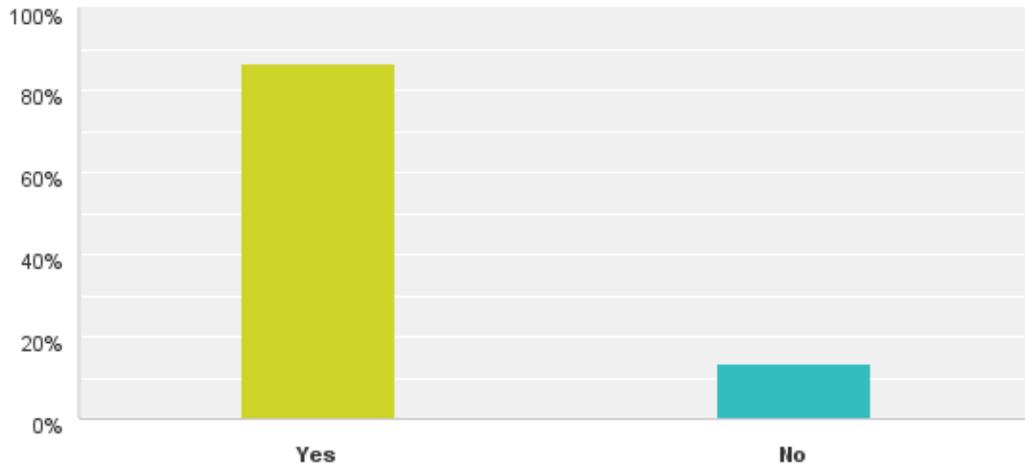
Q25 Who is your Chairperson and Vice-Chairperson

- **Answered: 31**
- **Skipped: 3**

Answer Choices	Responses	
Chairperson	31	100.00%
Chairperson Email	15	48.39%
Phone (optional)	11	35.48%
Vice Chairperson	26	83.87%
Vice-Chairperson Email	9	29.03%
Phone (optional)	4	12.90%

Q26 Are you aware of CICA's monthly statewide telephone calls?

Answered: 30 Skipped: 4



Answer Choices	Responses	
Yes	26	86.67%
No	4	13.33%
Total	30	

1 Comment:

1. Usually I am the only person attending even though I have regularly recommended participation to learn of recent or upcoming changes.

Received private information from individuals to place on mailing list.

Q27 What would you like to learn more about on the statewide monthly calls?

Answered: 18

Skipped: 16

First Choice (18):

1. What is CICA doing?
2. Where is the fee going?
3. What other counties are doing?
4. Provider
5. Explain what CICA does
6. Budgets
7. Best Practices from other ACs
8. What activities other AC's are involved in.
9. Hear from Senators, Assemblymembers
10. How can we best fulfill our mission statement?
11. IHSS legislation
12. N/A
13. We need a map of relationships between county/state/country; video/terminology/ways of not feeling like idiots when asking or challenging what is currently happening
14. Current events
15. Status of IHSS services throughout the State
16. Current concerns
17. IHSS Monthly updates
18. Current updates on new legislation related to IHSS

Second Choice (10):

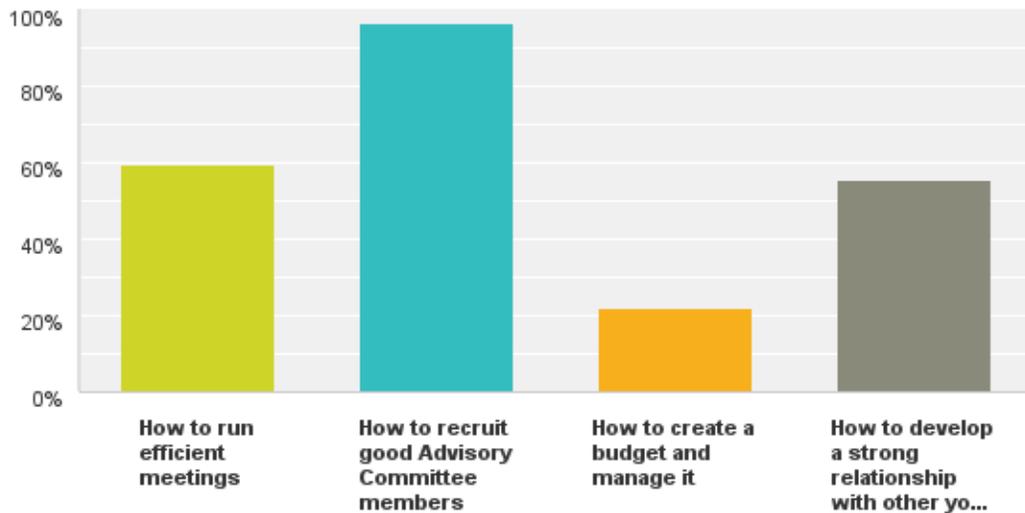
1. Trainings
2. Recipient Support
3. Legislative regulations
4. Board Development
5. How other AC's are doing outreach in their communities
6. Hear from CDSS officials
7. IHSS union issues
8. A dedicated time twice a month where the educated and less educated can have a dialogue of translation of what it ACTUALLY means
9. Best practices
10. Legislators' stand on IHSS

Third Choice (6):

1. Conferences
2. Advocating
3. Always Karen Keesler
4. Advisory Committee projects
5. Creative seminar and problem solving joined by a person who is able to translate that graphically through writing to higher people.
6. Legislation

Q28 Which training topics below would be beneficial to your Advisory Committee and others you work with (check all that apply - feel free to add additional topics)?

Answered: 27 Skipped: 7



Answer Choices

Responses

How to run efficient meetings	16	59.26%
How to recruit good Advisory Committee members	26	96.30%
How to create a budget and manage it	6	22.22%
How to develop a strong relationship with other you work with	15	55.56%

Total Respondents: 27

8 Comments (additional training):

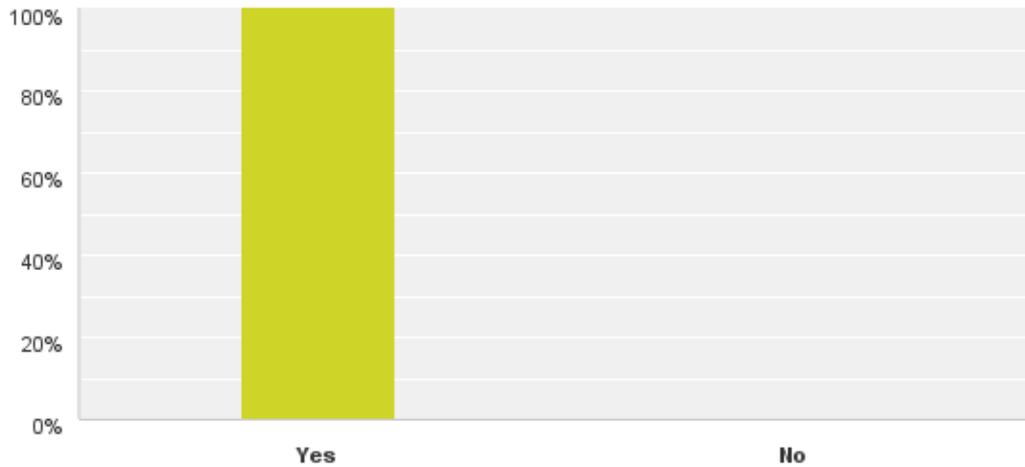
1. Roberts Rules of Order
2. Regional Training
3. Be a trend setter and lead the pack with topics that truly intrigue your members
4. Board of Supervisors relationships developing good ones
5. Recruiting good AC member has become an issue, 1) hard to find; 2) and no dedicated Ad Hoc committee like we had previously to devote time.
6. How to communicate with our legislative representatives
7. Meeting with elected officials and how to educate them on important issues. Speaking on point at public hearings, locally as well as at the state. How to

energize your members and get them on board with educating the public on vital IHSS issues.

- 8. I would like to learn it all.

Q29 Is your Advisory Committee a member of CICA?

Answered: 31 Skipped: 3



Answer Choices

Yes

No

Responses

31 100.00%

0 0.00%

Total Respondents: 31

3 Comments:

- 1. I believe but don't know 100%
- 2. Not sure
- 3. I do not know.

Q1 What County are you in?

There were 34 responses from County Advisory Committees.

Alameda	1	Butte	3
Contra Costa	1	Humboldt	2
Imperial	2	Lake	1
Los Angeles	1	Monterey	3
Orange	3	Riverside	1
San Diego	1	Santa Clara	4
Solano	4	Yolo	6