



February 9, 2018

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The California In-Home Supportive Services Consumer Alliance (CICA) represents county-based IHSS Consumer Advisory Committees and IHSS consumers throughout the state. As a major IHSS stakeholder CICA brings consumer *voice and concerns* to the table in *constructive, credible and collaborative* dialog with other IHSS stakeholders to improve IHSS.

CICA is expressly and unequivocally in disagreement with both the concept and forced implementation of EVV for the IHSS program.

We are the voices of lived experience. We are the ones whose very lives are at stake and for whom the program was originally intended to assist.

While CICA has serious concerns with both the concept and implementation of EVV for the IHSS program, at this time CICA's primary and number one focus is our demand for a more robust accessible and inclusive stakeholder process than the state has currently offered. We do not feel IHSS Consumers are fairly or fully represented at this time.

As the voice of Consumer Advisory Committees and the IHSS consumers that each Committee represents, CICA strongly calls for being at the table in all discussions.

CICA is aware that the EVV system was mandated by the federal government, and essentially forced upon the States through the “21st Century Cures Act (H.R. 34, December 16, 2016; P.L. 114-255).” We acknowledge that the state (CDSS/DHCS) has at this time expressed the intention to implement EVV and conduct a “robust” stakeholder process during the development and implementation of EVV.

CICA enthusiastically supports, endorses, and calls for a **ROBUST STAKEHOLDER** process that includes consumers for considering EVV. CICA further calls for being among representatives of IHSS consumers throughout the state. CICA feels strongly that it is fundamental that IHSS Consumers be heard and represented directly in all discussions and aspects of EVV. Specifically CICA respectfully demands:

1. Involvement in any CDSS debates, discussions, or other settings regarding EVV;
2. Involve IHSS consumers in any meetings and discussions of EVV;
3. Record the meetings and make the recordings immediately available after the meetings;
4. Establish a representative workgroup of IHSS consumers and their representatives, from all geographical areas, disabilities, ages, and other variables that would be affected by EVV.

CICA respectfully requests a response to this letter and these demands as soon as possible upon receipt of this letter. Thank you.



Cindy Calderon
CICA President

cc: Debbie Thompson, Deputy Director
Kim Rutledge, Branch Chief, Policy & Quality Assurance
Karol Schwartzlander, Adult Programs